Process Flow

- The effortless flow

Steps involved in Transaction on www.indusviva.com:

Step 1:
The customer places the order on indusviva.com after selecting and adding items in the shopping cart and clicks on "Confirm Order" button.

Step 2:
The Customer is re-directed to the EBS payment page to select payment mode i.e. credit card/debit card etc.

Step 3:
The Customer selects the mode of payment i.e. credit card and enters his/her credit card details on EBS Payment page.

Step 4:
The Customer details are sent from EBS to the acquiring bank, the acquiring bank then sends the details for 3D secure switch for authentication.

Step 5:
3D secure authentication further passes the details to the issuing bank for authentication.

Step 6:
On successful verification by the issuing bank, the information is shared back to 3D secure which in turns lets the acquiring bank know that the card details provided have been verified and authenticated.

Step 7:
The Acquiring bank shares the success in transaction to EBS.

Step 8:
EBS passes on the information to the Customer who is then redirected to Indusviva.com.

Step 9:
Indusviva.com then confirms the payment and ships the product to the customer.